

December 7, 2005

Mr. Josh Sirt Bird X 300 North Elizabeth, Suite 2N Chicago, IL 60607 Via Fax (312) 226-2480

Re: Satisfaction letter

Dear Josh:

Thank you for your assistance in providing a means for us to control our crow problems here the Danville Family YMCA. We were "under siege" with huge flocks of crow flying over and roosting in our trees, causing major sanitation problems for our staff and members at our facility. The Bird X system worked immediately after installation and has continued to keep our crow population at a different location away from us.

We also appreciate your prompt service in helping us with the recent equipment problem. We will continue to highly recommend your products to those with similar problems.

Sincerely,

John C.

Executive Director